



As per our phone discussion I have attached the farm household allowance (FHA) checklist.

To ensure a smooth application process, please check that you have a **MyGov** online account set up which is required before applying for the FHA. I have added information below which will hopefully assist with the process as well (website links are highlighted blue).

If you have trouble setting up your **MyGov** online account I recommend you go into a Centrelink office and get them to set this up through their system.

We (RFCS) can help with the FHA application/s online or it can be completed on paper however this often causes problems and delays so let's see how we go online first.

Instructions for MyGov AND Centrelink online account:

1. I have a MyGov account, but it's not linked to Centrelink

Sign into MyGov and select **SERVICES**.

For help read our [online guide](#) to link Centrelink to your MyGov account.

2. I don't have a Centrelink online account or a MyGov account

If you've received a payment or service from Centrelink, you can use your Customer Reference number (CRN) to [get an online account](#).

You can locate your CRN on any letters you have received from Centrelink or your Health Care Card

Go to [MyGov](#) website to create a MyGov account and use your CRN to link Centrelink.

If you don't know your CRN or haven't received any payment from Centrelink before, go to a Centrelink office with photo ID. Tell them you want to register for an online account to apply for the Farm Household Allowance (FHA)

It is important that you have the information listed in the attached checklist to complete the application but you can save the application at any time if needed and complete later.

Please call 1300 045 747 once you have set up the Centrelink online and MyGov accounts and collected all the relevant information (refer FHA checklist). We can assist you with the Farm Household Allowance (FHA) application.

Regards,

RFCS Gippsland Team

www.ruralfinancialcounselling.org.au

☎ 1300 045 747